

What's your next best step? Klever Insight.



Continual process improvement

Klever Insight was born out of its founders' experiences in tech support's trenches. They found themselves solving the same problems over and over but starting from scratch each time. Buried in service requests and customer escalations, they never had the luxury of taking a step back, improving the end-to-end process, and impacting the customer and employee experience across the organization. So, they founded Klever Insight, pooling their collective knowledge into a software solution that helps hands-on managers find the time to think and act more strategically. Best practices—both proven and leading-edge—are broken down into small, manageable tasks that take just minutes a day to accomplish while achieving immediate and lasting results. Klever Insight has codified best practices into guided methodology that continually improves the process to realize better business outcomes.



Library of leaps reinforces best practices

No training seminar, online course, or consulting firm can provide the level of knowledge, confidence, and reinforcement in as little time as Klever Insight's software-as-a-service. In fact, no other software solution is as effective, as they don't offer insight into cumulative (and evolving) best practices. And the solution goes a step further, reinforcing that knowledge on a daily basis to encourage ongoing strategic action by managers and teams.

Klever Insight quickly gains user buy-in because it is easy to stand up: Unlike alternative solutions, the software requires no consulting time, no professional services, and no disruptive integration with existing IT services. Users can be trained on the software in less than an hour, and then spend just minutes a day interacting with the interface, reviewing guidelines around the next step in their process. And while Klever Insight does offer recommended next steps, the data-driven, people-centric solution allows users to choose the leaps, jumps, and steps they work on next.



Customize progress with hands-on services

We think our software is pretty easy to use, but that doesn't mean our customers don't appreciate some help getting started. If you'd like some hands-on guidance, we offer additional consulting services that help assess your team's specific needs, as well as choosing the leaps and jumps that address them; it's a customized solution at out-of-the-box pricing. Founder and CEO Phil Verghis can meet on site with your team and help assess your most pressing needs, then align them with your organization's long-term goals. Then he can meet virtually with your team each week to guide them through the process, customizing leaps and jumps to suit your organization's needs.

It's that simple: Leap forward with Klever Insight.